



DARLINGTON

Borough Council

Communities and Local Services Scrutiny Committee Agenda

10.00 am

Thursday, 9 December 2021

Council Chamber, Town Hall, Darlington, DL1 5QT

Members of the Public are welcome to attend this Meeting.

1. Introductions/Attendance at Meeting
2. Declarations of Interest
3. To approve the Minutes of the meeting of this Scrutiny held on 21 October 2021 (Pages 3 - 6)
4. Bank Top Masterplan –
Presentation by Assistant Director – Highways and Capital Projects
(Pages 7 - 22)
5. Performance Indicators - Quarter 2 2021/2022 –
Report of Assistant Director – Community Services and Assistant Director – Highways
and Capital Projects
(Pages 23 - 34)
6. Work Programme –
Report of Assistant Director Law and Governance
(Pages 35 - 54)
7. SUPPLEMENTARY ITEM(S) (if any) which in the opinion of the Chair of this Committee are
of an urgent nature and can be discussed at the meeting.

8. Questions

A handwritten signature in black ink, appearing to read 'Luke Swinhoe', written in a cursive style.

Luke Swinhoe
Assistant Director Law and Governance

Wednesday, 1 December 2021

Town Hall
Darlington.

Membership

Councillors Allen, Bartch, Cossins, Mrs Culley, Donoghue, Haszeldine, B Jones, McCollom, Tait, Wallis and Willis

If you need this information in a different language or format or you have any other queries on this agenda please contact Hannah Miller, Democratic Officer, Operations Group, during normal office hours 8.30 a.m. to 4.45 p.m. Mondays to Thursdays and 8.30 a.m. to 4.15 p.m. Fridays email: hannah.miller@darlington.gov.uk or telephone 01325 405801

COMMUNITIES AND LOCAL SERVICES SCRUTINY COMMITTEE

Thursday, 21 October 2021

PRESENT – Councillors Tait (Chair), Allen, Cossins, Donoghue, Haszeldine, B Jones, McCollom and Willis

APOLOGIES – Councillors Mrs Culley and Wallis

ABSENT – Councillor Bartch

ALSO IN ATTENDANCE – Councillors Keir, Curry and Snedker

OFFICERS IN ATTENDANCE – Ian Thompson (Assistant Director Community Services), Anthony Hewitt (Assistant Director Highways and Capital Projects), Brian Graham (Head of Environmental Services) and Hannah Fay (Democratic Officer)

CLS17 DECLARATIONS OF INTEREST

There were no declarations of interest reported at the meeting.

CLS18 TO APPROVE THE MINUTES OF THE MEETING OF THIS SCRUTINY HELD ON 19 AUGUST 2021

Submitted – The Minutes (previously circulated) of the meeting of this Scrutiny Committee held on 19 August 2021.

Pursuant to Minute CLS11/Aug/21 Members sought updates in respect of the ECML consultation; Northern Link Road; and an update regarding transport options for the night time economy.

RESOLVED – That the Minutes of the meeting of this Scrutiny Committee held on 19 August 2021 be approved as a correct record.

CLS19 WASTE MANAGEMENT

The Assistant Director Community Services gave a PowerPoint presentation (previously circulated) updating Members on Waste Management.

It was reported that responsible waste management was everyone's business; reference was made to the Resource and Waste Strategy for England which set out targets for increasing recycling and minimize future waste growth; and the aim was to generate a circular economy in England.

Details were provided of the waste hierarchy; reference was made to the Tees Valley Joint Waste Management Strategy 2020-2035 which aimed to deliver a high quality, accessible and affordable waste management service; and the strategy objectives in relation to waste generation, reuse and recycling and waste recovery and landfill diversion were outlined.

Members were provided with details of the services delivered in Darlington; the trends for

residual household waste, waste treatment costs versus budget and waste streams were outlined; Members noted the impact of the covid-19 pandemic on the percentage of household waste sent for reuse, recycling or composting, percentage of household waste sent for energy recovery and percentage of municipal waste sent to landfill; and the changes required to improve performance were outlined.

It was reported that the Council was in the procurement process for the Tees Valley Energy Recovery Facility (TVERF); the TVERF was designed to take 450K tonnes and would have 40-year lifespan; would provide a secure, sustainable, reliable and affordable solution for residual waste; would help Darlington and other LAs to work towards achieving zero-waste to landfill; and a carbon capture solution for Teesside and the TVERF was to be developed. In relation to food waste, it was anticipated that separate food waste collections would be introduced weekly from 2024/25; and that an approach to food waste treatments required scoping.

The timeline for waste management changes were outlined; and details were provided of the targets for reuse, recycling and composting rates, energy recovery rate and landfill rate.

Discussion ensued on the affordability of the Teesside carbon capture project, it was hoped that this would be government funded; the recycling of cardboard and other materials that were not currently collected; Members were assured that the capacity of the existing transfer station was more than adequate to manage the waste collected by this Council and the waste would be transported to Teesside by road.

Members were informed of the work being undertaken by Officers to review best practices in other local authority areas to assist with the introduction of food waste collection in 2024/25 and following a question by a Member in attendance at the meeting Members were advised that whilst there was no intention to reduce the frequency of dry waste collection, this may be considered in the future as the quantity and composition of waste changed.

RESOLVED – That the thanks of this Scrutiny Committee be extended to the Assistant Director Community Services for his informative and interesting presentation.

CLS20 DARLINGTON RAIL HERITAGE QUARTER

The Assistant Director Community Services gave a PowerPoint presentation (previously circulated) updating Members on the Darlington Rail Heritage Quarter (DRHQ).

It was reported that the DRHQ was not only a destination tourist attraction but a heritage attraction, urban regeneration scheme, museum, place making and community initiative; the social values of the DRHQ were outlined; and reference was made to the work being undertaken in the town including the RHQ, town centre, Central Park and Darlington Station and Cattle Market.

Details were provided of the timeline for the works to the DRHQ, with work anticipated to start on site in Quarter 1 2022 and a completion date of Quarter 2/3 in 2024.

The presentation provided a number of graphics; Members noted that access to site would be via the Goods Shed; reference was made to the floor plan and a visual of the inside of the

goods shed; details were provided of virtual reality experiences and rides; and Members were informed of the intention for a Darlington/Stockton themed play area. Members were advised that the Lime cells would become the base for Friends of Stockton and Darlington Rail, subject to heritage funding bid.

RESOLVED – That the thanks of this Scrutiny Committee be extended to the Assistant Director Community Services for his informative and interesting presentation.

CLS21 MANAGEMENT OF GRASS VERGES - PROGRESS REPORT

The Group Director of Services submitted a report (previously circulated) updating Members on the progress of the Management of Grass Verges Task and Finish Group which was established to assist the development of a new operational policy in relation to the management of grass verges; and requesting that Members give consideration to the most appropriate way to progress the work required to develop the operational policy.

It was reported that the Task and Finish Group was established following receipt of a report at its meeting on 25 February 2021 which set out the current position adopted by the Council in relation to the management of grass verges; an initial meeting was held on 9 April 2021, where Members agreed to undertake a table top exercise to trial the draft verge damage assessment form; and this planned work did not proceed.

Members were informed that this Scrutiny Committee had agreed to continue with the Task and Finish Group; and the two options available to Members were outlined.

Discussion ensued in respect of the two options; Members were in agreement that this Scrutiny Committee should be involved in the development of the operational policy with support from Officers; and that consideration should be given to the different issues faced in each ward.

RESOLVED – That, in order to progress the work required to develop a new operational policy in relation to the management of grass verges, this Scrutiny Committee proceeds with Option 1 – Member led approach, with Officer involvement.

CLS22 WORK PROGRAMME

The Group Director of Operations submitted a report (previously circulated) requesting that consideration be given to this Scrutiny Committee's work programme and to consider any additional areas which Members would like to suggest be included in the previously approved work programme.

Discussion ensued on the current work programme; it was agreed that following the All Members Briefing in respect of the Back Lanes Project, that the item 'Back Lanes' be removed from the work programme.

RESOLVED – That the work programme be updated to reflect discussions.

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Bank Top Masterplan

Communities and Local Services Scrutiny

9th December 2021

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Agenda Item 4

Project Objectives



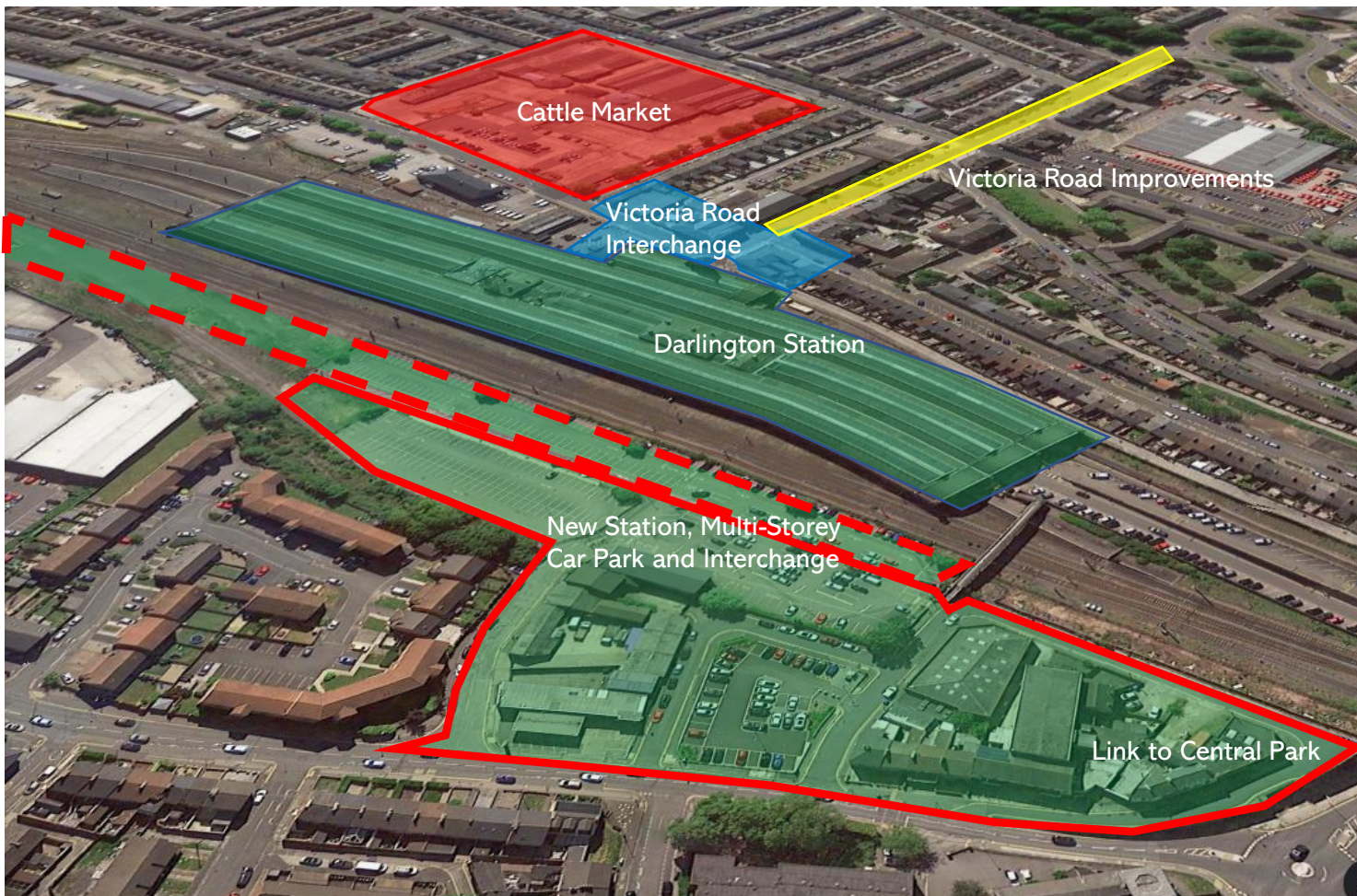
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- Transform Darlington Train Station into a modern transport hub
- More frequent and faster local and national services and futureproof the station for future services
- Support and enhance the wider Darlington Regeneration initiatives



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Component Parts of Project



Station East

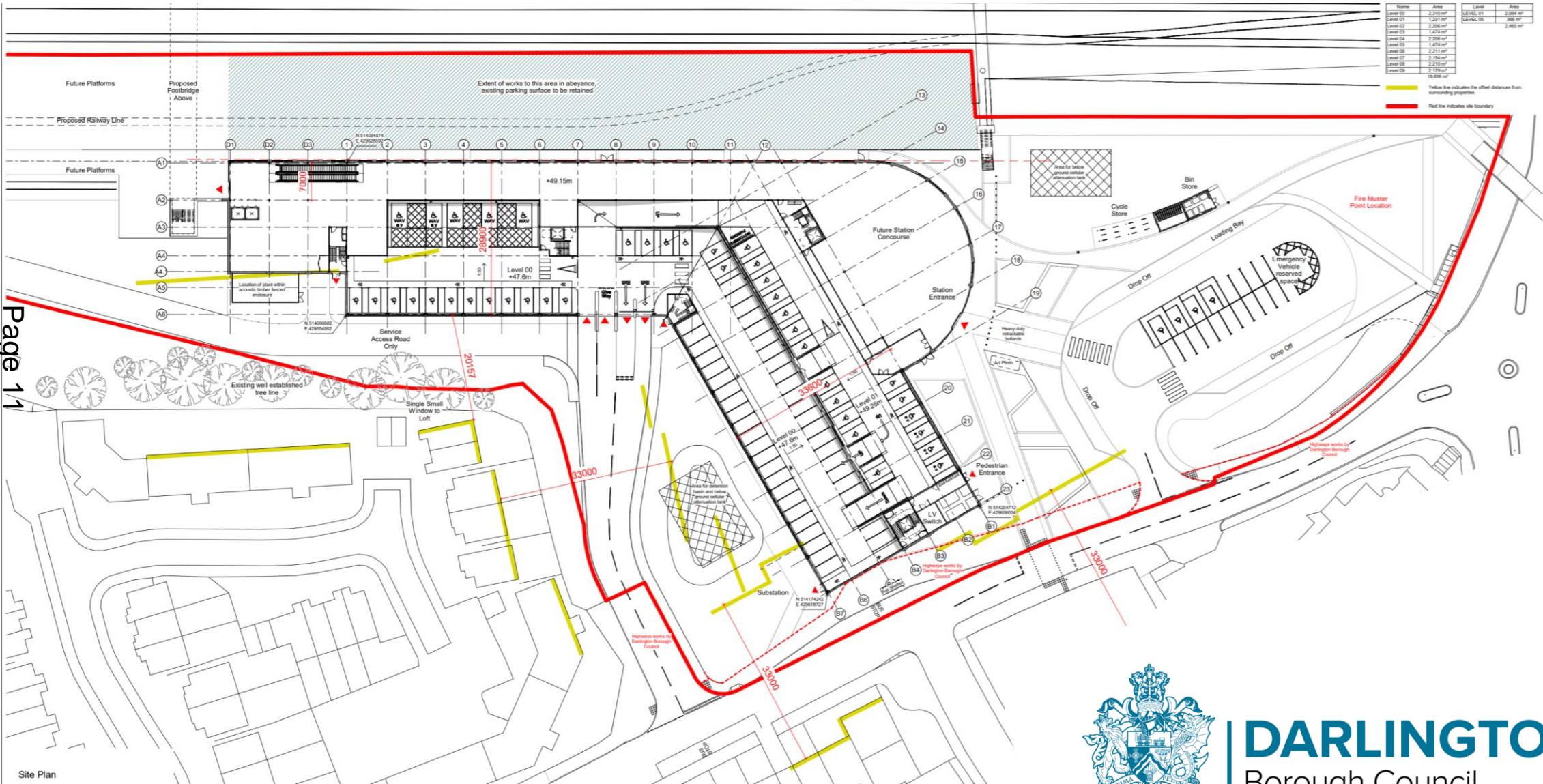


Key features

- New Station building
- New Local Platforms for Tees Valley Services
- Provision for new National London bound high speed platform
- New Bridge from new station to existing station
- New Multi-Storey Car Park
- New Transport Interchange including pick-up and drop-off.
- Pedestrian Bridge to Central Park - **Delivered**



Station East



Darlington Station



Key features

- Portico Improvements
- Access for all enhancements
- Customer experience Enhancements
- Improvements to subway from improved portico.
- Rationalisation of Parking and access. (including ramp)
- Bridge to station east from within the station



Transport Interchange – Victoria Road

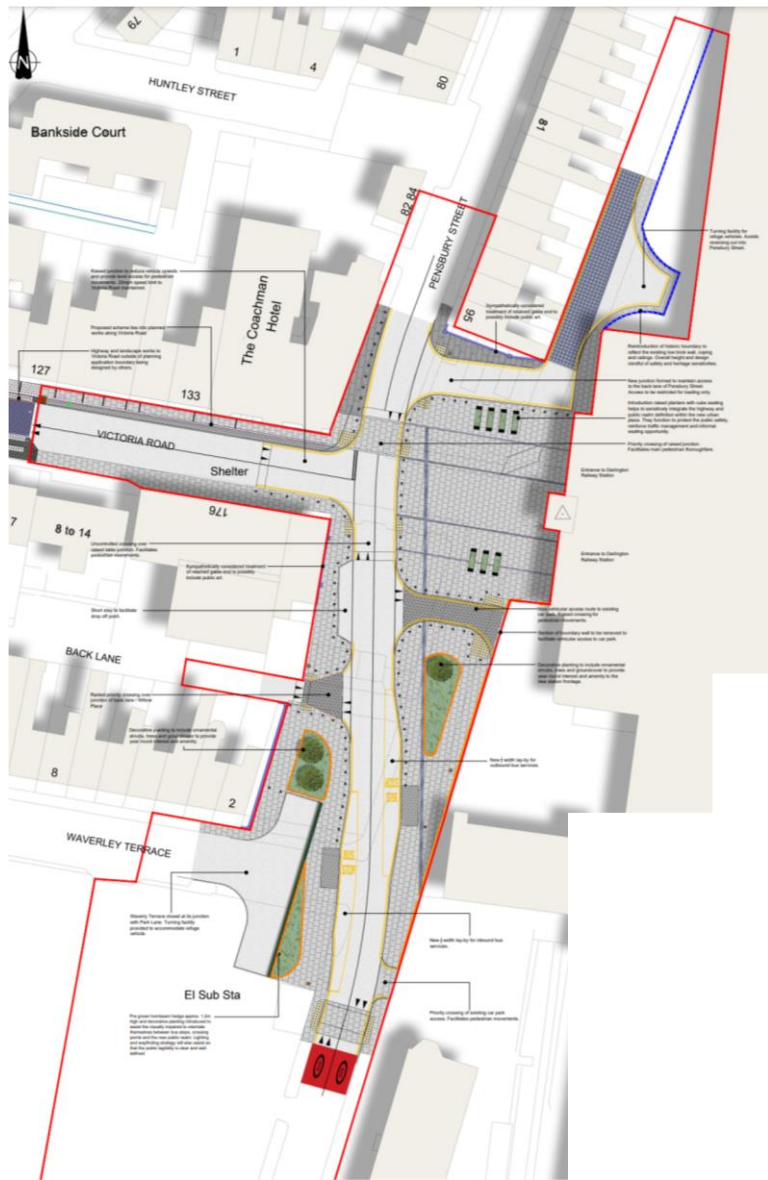


Key features

- Improved pedestrian space within portico and outside portico
- New pick-up and drop off
- New bus stop facilities
- Improved public realm to link to Victoria Road Scheme and town centre
- Improved link to Cattle Market Site



Transport Interchange – Victoria Road



Delivery



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Station Gateway

Design & Build Contract – SCAPE Framework

Start CPO	January 2021
Planning Permissions	Autumn 2021
Enabling Works	Spring 2022
Start Construction	Autumn 2022
Complete Construction	Summer 2024

Operational Rail & Station Enhancements

Network Rail & BAM Nuthall

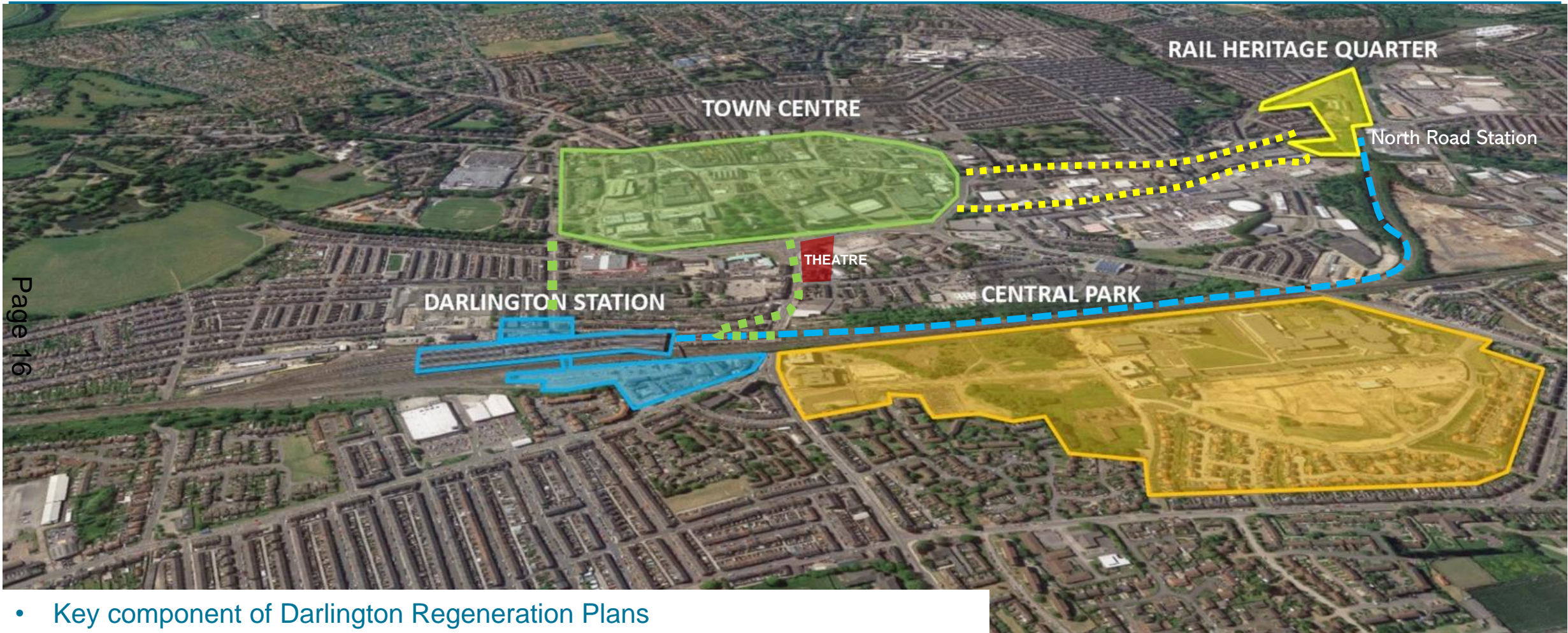
Decision to deliver	June 2022
Complete Design	Summer 2022
Complete Construction	Summer 2024
New track & station operational	Dec 2024

**Integrated Project Management Team & Governance
Shared Planning Opportunities & Constraints**



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Links to wider Regeneration Strategies



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- Key component of Darlington Regeneration Plans
- Tees Valley's only ECML station – a passenger experience representative of the economic ambitions of the Borough and the wider Tees Valley Region



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Concept

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Concept



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View looking southwest (from Neasham Road) - from the interchange towards the new station and multi-storey car park



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Concept



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View looking southwest towards the new station entrance



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Concept



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View looking north-west from Neasham Road - showing the multi-storey car park in the foreground and interchange beyond



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Concept



View east from Victoria Road to the portico entrance



Latest Position

- Planning Approval for Eastern Gateway was granted 30th September 2021
- Planning Approval fro Western Gateway was granted on 22nd October 2021
- Statement of Case supporting the making of the CPO has been submitted to the Planning Inspectorate
- Objectors have been notified
- Work continues to acquire property by agreement
- Provisional date for Public Inquiry is 18th January 2022



COMMUNITIES AND LOCAL SERVICES SCRUTINY COMMITTEE 9 DECEMBER 2021

PERFORMANCE INDICATORS QTR 2 2021/22

Purpose of the Report

1. To provide Members with performance data against key performance indicators for 2021/22 at Quarter 2.

Report

Performance Summary

2. This report provides performance information in line with an indicator set and Scrutiny Committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny Committee Chairs. Following agreement at Council on 5 December 2019 to align Scrutiny Committees to the updated Cabinet Portfolios, the indicator set has been aligned accordingly.
3. The indicators included in this report are aligned with key priorities. Other indicators may be referenced when appropriate in narrative provided by the relevant Assistant Directors, when providing the committee with performance updates.
4. As restrictions were eased, attendance at the Hippodrome, Head of Steam and the library increased.
5. The number of active Street Champions has increased significantly as we have come out of lockdown from 174 in March 2021 to 362 in September 2021. Monitoring by the land audit management also classed Darlington as having minimal litter.
6. Bus punctuality in Darlington is higher than both the north east and England averages.
7. As well as reconstruction and resurfacing of some A, B and C class roads, 57 road maintenance schemes covering 12.4km of the unclassified road network were completed. average of 95% per year on treated roads. Over the last five years the Council has targeted the unclassified network and further improvements are planned. The number of potholes repaired has dropped from over 9000 a year to just under 6000 per year and we have introduced a new online system to help people report them so we can check them quickly and get them repaired.
8. 35 indicators are reported to the committee, 25 of them on a six-monthly basis and ten annually.
9. Performance of the 25 indicators reported:
10. Three indicators have data that can be compared against the previous quarter.

a) Two indicators are showing performance not as good the last quarter:

ENV 021	% of small fly tips removed within target time
ENV 022	% of large fly tips removed within target time

b) One indicator is provided through a national system and is reported three months after the end of the period therefore data is only available for Quarter 1:

ENV 009	% household waste that is collected that is either reused, recycled or composted
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11. 25 indicators can be compared against the same period last year:

a) Seven indicators are showing performance better than at the same period as last year or from when last reported:

CUL 071	Number of visits to the Head of Steam
CUL 100	Number of items borrowed
CUL 101	Physical Stock borrowed from Darlington Library
CUL 102	Physical Stock borrowed from Cockerton Library
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month
ENV 006	Total number of fly-tips reported
ENV 006a	Total number of large fly-tips reported

b) One indicator is showing performance the same period as last year or from when last reported:

ENV 023	Number of prosecutions for fly-tipping
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c) Four indicators are showing performance not as good than at the same period as last year or from when last reported:

ENV 006b	Total number of small fly-tips reported
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ENV 021	% of small fly tips removed within target time
ENV 022	% of large fly tips removed within target time
REG 803	Trading Standards: Percentage of high-risk inspections carried out

d) Five indicators do not have comparative information from last year due to Coronavirus restrictions.

CUL 037	Number of shows held at the Hippodrome
CUL 038	Number of individual attendances at theatre shows
CUL 078	Number of shows held at the Hullabaloo
CUL 079	Number of individual attendances at Hullabaloo shows
ENV 024	Land Audit Management System - Litter Score

e) The Library Service have amended their indicators and the seven introduced from April 2021 do not have comparative information from last year.

CUL 103	Number of physical visits to Darlington Library
CUL 104	Number of physical visits to Cockerton Library
CUL 105	Number of group engagements
CUL 106	Number of group engagements at Darlington Library
CUL 107	Number of group engagements at Cockerton Library
CUL 108	Number of educational interactions
CUL 109	Number of enquires directed to the Centre for Local Studies

f) One indicator is provided through a national system and is reported 3 months after the end of the period therefore data is only available for Quarter 1.

ENV 009	% household waste that is collected that is either reused, recycled or composted
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12. A detailed performance scorecard is attached at **Appendix 1**.

Recommendation

13. It is recommended that :-

- a) Performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate Assistant Directors.

Ian Thompson
AD – Community Services

Anthony Hewitt
AD – Highways and Capital Projects

Background Papers

No background papers were used in the preparation of this report.

S17 Crime and Disorder	This report supports the Council's Crime and Disorder responsibilities
Health and Well Being	This report supports performance improvement relating to improving the health and wellbeing of residents
Sustainability	This report supports the Council's sustainability responsibilities
Diversity	This report supports the promotion of diversity
Wards Affected	This report supports performance improvement across all Wards
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework
Key Decision	This is not a key decision
Urgent Decision	This is not an urgent decision
Council Plan	This report contributes to the Council Plan by involving Members in the scrutiny of performance relating to the delivery of key outcomes
Efficiency	Scrutiny of performance is integral to optimising outcomes.

MAIN REPORT

Culture

14. CUL 037 / CUL 038 – The Hippodrome, CUL 078 / CUL 079 – The Hullabaloo:
As restrictions were eased through Quarter 1 and Quarter 2, the number of shows at the Hippodrome increased and therefore attendances. As shows become more available throughout the rest of the year, performances and attendances will continue to increase at both the Hippodrome and the Hullabaloo.
15. CUL 071 – The Head of Steam:
Attendances increased at the Head of Steam as restrictions eased and the programme of activities and events were reintroduced over the summer.
16. CUL 100 / CUL 101 / CUL 102 / CUL 103 / CUL 104 / CUL 105 / CUL 106 / CUL 107 / CUL 108 / CUL 109 – The Library:
As the Library service reopened, the number of customers to both Darlington Library and Cockerton Library have increased. Alongside increased attendances, the items and books borrowed has also increased through Quarter 1 and Quarter 2. The number of online and virtual as well as actual physical events and activities has also increased as customers return.

Environmental Services

17. ENV 002 – Street Champions:
The number of active Street Champions has increased significantly as we have come out of lockdown from 174 in March 2021 to 362 in September 2021. The voluntary work carried out by Street Champions is critical in helping to maintain a clean borough and support the work of Street Scene
18. ENV 006 / ENV 006a / ENV 006b / ENV 021 / ENV 022 / ENV 023 – Fly Tipping:
The total number of fly tips reported for the first two quarters of the year has fallen by 451, a reduction of 24%. In recent months, the Back Lane project have developed the criteria for fly tips and reporting has been tightened up, recording small fly tips as single black bag, single items, car boot load and small van. Large fly tips are classed as large van load, tipper lorry load and significant multiple van loads. The tightening up of criteria has led to a change in the split between large and small fly tips. Whilst there have been no prosecutions during this period, eight are in the process to go to Court in the near future.

In the review, also for large fly tips, these now initially go to Civic Enforcement to investigate to see if there is any evidence to proceed to prosecution. Once this initial investigation is carried out it is returned to Street Scene to collect. Previously the target time was for Street Scene collection therefore the reduction in performance is a result of putting in the additional step. This will be reviewed and going forward there may be two targets a) Civic Enforcement to investigate and b) Street Scene to clear.

19. ENV 009 – Household Waste:

The amount of waste that was reused, recycled or composted is only available for Quarter 1 as the information is reported through a national system which has a three-month lag on data reporting.

20. ENV 024 - Land Audit:

The scoring system used for monitoring litter as part of the Land Audit Management System is based on a grading structure; Grade A being three points Grade B two points Grade C one point and Grade D zero points, where Grade A there is no litter present to Grade D heavily littered. Overall, for Quarter 2, 68% pass rate means that on average the majority of inspections result in B Grades where there was minimal litter present.

Trading Standards

21. REG 803 – High Risk Inspections:

Each year, Trading Standards plans a programme of intelligence-led business inspections to check that businesses are complying with trading standards and consumer laws, support them into compliance where necessary and investigate areas of non-compliance as required. The number of inspections planned for 2021-22 is 60 and will mostly be on-premises inspections. Some inspections must be carried out within a specific time period during the year, but there is a degree of flexibility as to when the other inspections are completed. Trading Standards is on target to complete 100% inspections by the end of Q4 2021-22.

Transport

22. TCP 101 – Bus Punctuality:

The bus punctuality survey was not run in 2019/20 to reduce the burden on local authorities dealing with the new Covid 19 restrictions and revised ways of working. The survey has been continued for 2020/21 and shows an increase from when the survey was last carried out in 2018/19 this has provided a useful measure as passengers return to more normal activity. Bus punctuality in Darlington (93%) is higher than both the North East (91.6%) and England (87.9%) averages.

Road Maintenance

23. TCP 200 – Due to Covid restrictions on pedestrian social distancing and their management, two of the 2020/21 programmed A road schemes were deferred until 2021/22. The programme still delivered 1.16km of A road being reconstructed and/or resurfaced which has resulted in an improvement in the condition of the A road network highlighted by the 2020/21 figure falling to 1.9% of roads needing maintenance in 20/21 from 3.0% in 2019/20. This figure is better than both the 2020/21 national and north east average. So far this year we have resurfaced three A roads. These are the A68 West Auckland Road, the A6072 Heighington Bypass and the A67 Merrybent.

24. TCP 202 – Due to Covid restrictions on pedestrian social distancing and their management, the one 2020/21 programmed non principal reconstruction or resurface work scheme was deferred until 2021/22. When tested the % of non-principal road network where maintenance should be considered remained at 6% highlighting that

there had been no deterioration in the condition of B and C class roads. This 6% figure is still in line with the England average. This year we have completed two resurfacing schemes on B and C class roads. These are the C38 Middleton Road / Sadberge Road and the B6279 Tornado Way.

25. TCP 203 – Despite Covid restrictions during 2020/21, 57 road maintenance schemes covering 12.4km of the unclassified road network were completed. Over the last five years the Council has targeted the unclassified network and as a result has seen good condition improvements with the number of potholes reducing by an average of 95% per annum on treated roads. Data for 2020/21 shows the % of unclassified roads where maintenance should be considered at 13%. Whilst this is an increase over the previous year with a number of areas worsening due to age, it is significantly lower than both the north east and national averages and follows an improving trend over the five-year period. The Council are continuing to invest in the road network and this year we have already completed 53 micro asphalt schemes which will extend the life of those unclassified roads.

26. TCP 600 / TCP 601 / TCP 602 / TCP 603 – Road Traffic Accidents:

Road traffic patterns changed throughout the year as a result of the pandemic with significantly less traffic during lock down periods. This resulted in a significant reduction in people killed or seriously injured on the road network and this also translated into a reduction in people slightly injured in road traffic accidents. There has been a corresponding reduction in the number of children killed or serious injured with the number slightly injured remaining the same.

27. TCP 900 – Public Satisfaction with Transport:

The overall public satisfaction with public transport has remained the same and work will be undertaken over the coming year to try and reinstate confidence in public transport use and improvements to the bus network through a bus service improvement plan and a partnership approach. There are ongoing challenges for bus operators in terms of driver availability due to Covid 19 and other issues that are impacting the industry with operators working on solutions to protect services and the network.

Hippodrome digital engagement, education and outreach.

28. This section provides performance information in line with the minute extract from the meeting held on 22 April 2021.

29. This period has seen the Hippodrome re-engage with the public and welcome audiences back into the theatre to enjoy live performances once again. The transition from online to in-person was phased across the May – Aug period through reduced capacity engagement activities and socially distanced cinema screenings, whilst quizzes and Fane productions continued to provide an online offer. By September when Covid rules had relaxed, the live show programme once again became the Hippodrome's main attraction. As the online offer began to wane, we reduced the online offer to reflect demand. We found that customers were comfortable with the Covid safe environment we had provided and attendances at the theatre have continued to rise throughout Q2.

30. A detailed performance scorecard is attached at **Appendix 2**.

SCRUTINY - COMMUNITIES & LOCAL SERVICES 2021/22 QUARTER 2

Appendix 1

Indicator	Title		Reported	What is best	2018 / 2019	2019 / 2020	2020 / 2021	2021/22 - Q1	2021/22 - Q2	Qtr 2 compared to Qtr 1	2020/21 Qtr 2	2021/22 compared to 2020/21
CUL 037	Number of shows held at the Hippodrome	Number	Monthly	Higher	338	290	No data available	6	32	NA	No data available	NA
CUL 038	Number of individual attendances at Hippodrome theatre shows	Number	Monthly	Higher	152,584	131,183	No data available	1,006	7,867	NA	No data available	NA
CUL 070	Reservations - where an item is reserved from stock or from another library and is supplied within 7 days, shown as a %	Percentage	Annually	Higher	56%	52%	61%	Annual indicator no data to report for these quarters		NA	NA	NA
CUL 071	Number of visits to the Head of Steam	Number	Monthly	Higher	42,037	42,146	4,216	1,857	11,329	NA	3,332	↑
CUL 078	Number of shows held at the Hullabaloo	Number	Monthly	Higher	210	164	No data available	0	3	NA	No data available	NA
CUL 079	Number of individual attendances at Hullabaloo shows	Number	Monthly	Higher	10,513	8,969	No data available	0	65	NA	No data available	NA
CUL 100	Number of items borrowed	Number	Monthly	Higher	No data available	No data available	172,519	45,500	104,694	NA	77,894	↑
CUL 101	Physical Stock borrowed from Darlington Library	Number	Monthly	Higher	No data available	No data available	101,553	28,047	69,290	NA	47,541	↑
CUL 102	Physical Stock borrowed from Cockerton Library	Number	Monthly	Higher	No data available	No data available	12,320	6,804	17,616	NA	2,682	↑
CUL 103	Number of physical visits to Darlington Library	Number	Monthly	Higher	No data available	No data available	No data available	10,289	27,242	NA	NA	NA
CUL 104	Number of physical visits to Cockerton Library	Number	Monthly	Higher	No data available	No data available	No data available	1,381	3,585	NA	NA	NA
CUL 105	Number of group engagements	Number	Monthly	Higher	No data available	No data available	No data available	8	44	NA	NA	NA
CUL 106	Number of group engagements at Darlington Library	Number	Monthly	Higher	No data available	No data available	No data available	3	36	NA	NA	NA
CUL 107	Number of group engagements at Cockerton Library	Number	Monthly	Higher	No data available	No data available	No data available	0	0	NA	NA	NA
CUL 108	Number of educational interactions	Number	Monthly	Higher	No data available	No data available	No data available	3	7	NA	NA	NA
CUL 109	Number of enquires directed to the Centre for Local Studies	Number	Monthly	Higher	No data available	No data available	No data available	214	1,164	NA	NA	NA
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per	Number	Quarterly	Higher	115	136	174	322	362	NA	145	↑
ENV 006	Total number of fly-tips reported	Number	Quarterly	Lower	3,006	2,838	3,411	716	1,439	NA	1,890	↑
ENV 006a	Total number of large fly-tips reported	Number	Quarterly	Lower	2,599	2,420	2,766	548	737	NA	1,557	↑
ENV 006b	Total number of small fly-tips reported	Number	Quarterly	Lower	407	418	645	168	702	NA	333	↓
ENV 009	% household waste that is collected that is either reused, recycled or composted	Percentage	Quarterly	Higher	39.2%	40.8%	35.1%	40.2%	No data available	NA	36.5%	NA
ENV 021	% of small fly tips removed within target time	Percentage	Monthly	Higher	86.7%	85.3%	99.5%	99.5%	96.7%	↓	98.9%	↓
ENV 022	% of large fly tips removed within target time	Percentage	Monthly	Higher	86.7%	85.7%	100.0%	100.0%	87.5%	↓	100%	↓

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SCRUTINY - COMMUNITIES & LOCAL SERVICES 2021/22 QUARTER 2

Appendix 1

Indicator	Title		Reported	What is best	2018 / 2019	2019 / 2020	2020 / 2021	2021/22 - Q1	2021/22 - Q2	Qtr 2 compared to Qtr 1	2020/21 Qtr 2	2021/22 compared to 2020/21	
ENV 023	Number of prosecutions for fly-tipping	Number	Quarterly	Higher	0	0	0	0	0	NA	0	↔	
ENV 024	Land Audit Management System - Litter Score	Percentage	Monthly	Higher	72%	79%	No data available	No data available	68%	NA	No data available	NA	
REG 803	Trading Standards : % of high risk inspections carried out	Percentage	Quarterly	Higher	100%	100%	100%	13%	13%	NA	30%	↓	
TCP 101	Bus punctuality - % of non-frequent bus services running on time	Percentage	Annually	Higher	85.7%	No data available	93.0%	Annual indicators no data to report for these quarters			NA	NA	NA
TCP 200	% of principal roads where maintenance should be considered (A class)	Percentage	Annually	Lower	2.2%	3.0%	1.9%				NA	NA	NA
TCP 202	% of non principal roads where maintenance should be considered (B and C class)	Percentage	Annually	Lower	6.9%	6.0%	2.0%				NA	NA	NA
TCP 203	% of unclassified roads where maintenance should be considered	Percentage	Annually	Lower	15.5%	7.9%	7.1%				NA	NA	NA
TCP 600	Number of people killed or seriously injured in road traffic accidents	Number	Annually	Lower	52	53	27				NA	NA	NA
TCP 601	Number of people slightly injured in road traffic accidents	Number	Annually	Lower	206	161	90				NA	NA	NA
TCP 602	Number of children killed or seriously injured in road traffic accidents	Number	Annually	Lower	5	7	4				NA	NA	NA
TCP 603	Number of children slightly injured in road traffic accidents	Number	Annually	Lower	28	13	13				NA	NA	NA
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Percentage	Annually	Higher	62%	58%	58%	NA	NA	NA	NA	NA	
										Better than =		↑	
										Not as good as =		↓	
										The same as =		↔	

SCRUTINY - COMMUNITIES & LOCAL SERVICES - HIPPODROME PERFORMANCE INDICATORS – DIGITAL ENGAGEMENT, EDUCATION & OUTREACH

Appendix 2

Title	Reported	What is best	2020/21 - Q1	2020/21 - Q2	2020/21 - Q3	2020/21 - Q4	2021/22 - Q1	2021/22 - Q2	2021/22 compared to 2020/21
Total number attended in person - Adult dance	Quarterly	Bigger	0	101	180	180	193	217	↑
Total number attended online - Adult dance	Quarterly	Bigger	273	273	360	505	33	0	↓
Total number attended in person - Youth dance	Quarterly	Bigger	0	184	328	328	444	429	↑
Total number attended online - Youth dance	Quarterly	Bigger	51	51	51	396	0	0	↓
Total number attended in person - Volunteer archiving group	Quarterly	Bigger	0	0	36	36	46	121	↑
Total number attended in person - Heritage engagement	Quarterly	Bigger	0	0	0	0	114	192	↑
Total number attended in person - Hippodrome Tours	Quarterly	Bigger	0	37	111	111	58	119	↑
Total number online engagement - Hippodrome Tours (Ghost & Backstage)	Quarterly	Bigger				4,973	360	509	NA
Total number attended in person - Youth Theatre	Quarterly	Bigger	0	158	338	518	255	596	↑
Total number attended online - Youth Theatre	Quarterly	Bigger	0	0	40	201	0	0	↓
Total number of - Weekly quizzes	Quarterly	Bigger				74	9	13	NA
Total number attended in person - Weekly quiz at the theatre	Quarterly	Bigger				43	0	26	NA
Total number on-line engagement / views - Weekly quiz	Quarterly	Bigger				135,479	8,755	13,683	NA
Total number attended in person - Cinema	Quarterly	Bigger	0	238	618	856	102	389	↑
Total engagement numbers online - FANE events	Quarterly	Bigger	0	0	17	34	19	29	↑
Total number attended in person - Art masterclasses	Quarterly	Bigger	0	31	63	63	0	0	↓
								Better than =	↑
								Not as good as =	↓
								The same as =	↔

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**COMMUNITIES AND LOCAL SERVICES SCRUTINY COMMITTEE
9 DECEMBER 2021**

WORK PROGRAMME

SUMMARY REPORT

Purpose of the Report

1. To consider the work programme items scheduled to be considered by this Scrutiny Committee during the 2021/22 Municipal Year and to consider any additional areas which Members would like to suggest should be added to the previously approved work programme.

Summary

2. Members are requested to consider the attached work programme (**Appendix 1**) for the remainder of the 2021/22 Municipal Year which has been prepared based on Officers recommendations and recommendations previously agreed by this Scrutiny Committee.
3. Any additional areas of work which Members wish to add to the agreed work programme will require the completion of a quad of aims in accordance with the previously approved procedure (**Appendix 2**).

Recommendation

4. It is recommended that Members note the current status of the Work Programme and consider any additional areas of work they would like to include.

**Luke Swinhoe
Assistant Director Law and Governance**

Background Papers

No background papers were used in the preparation of this report.

Author : Hannah Miller 5801

S17 Crime and Disorder	This report has no implications for Crime and Disorder
Health and Wellbeing	This report has no direct implications to the Health and Well Being of residents of Darlington.
Carbon Impact and Climate Change	There are no issues which this report needs to address.
Diversity	There are no issues relating to diversity which this report needs to address
Wards Affected	The impact of the report on any individual Ward is considered to be minimal.
Groups Affected	The impact of the report on any individual Group is considered to be minimal.
Budget and Policy Framework	This report does not represent a change to the budget and policy framework.
Key Decision	This is not a key decision.
Urgent Decision	This is not an urgent decision
Council Plan	The report contributes to the Council Plan in a number of ways through the involvement of Members in contributing to the delivery of the Plan.
Efficiency	The Work Programmes are integral to scrutinising and monitoring services efficiently (and effectively), however this report does not identify specific efficiency savings.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers.

MAIN REPORT

Information and Analysis

5. The format of the proposed work programme has been reviewed to enable Members of this Scrutiny Committee to provide a rigorous and informed challenge to the areas for discussion.
6. The Council Plan sets the vision and strategic direction for the Council through to May 2023, with its overarching focus being 'Delivering success for Darlington'.
7. In approving the Council Plan, Members have agreed to a vision for Darlington which is a place where people want to live and businesses want to locate, where the economy continues to grow, where people are happy and proud of the borough and where everyone has the opportunity to maximise their potential.
8. The visions for the Stronger Communities and Local Services portfolios are:-

'to build Stronger Communities that are resilient, sustainable and safe to ensure everyone has the best opportunities to succeed' and 'a borough that is attractive, green and clean, with a wide variety of activities to be enjoyed, and a transport offer that facilitates efficient movement and reduced carbon emissions in the borough'.

Forward Plan and Additional Items

9. Once the Work Programme has been agreed by this Scrutiny Committee, any Member seeking to add a new item to the work programme will need to complete a quad of aims.
10. A copy of the Forward Plan has been attached at **Appendix 3** for information.

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COMMUNITIES AND LOCAL SERVICES SCRUTINY COMMITTEE WORK PROGRAMME

Topic	Timescale	Lead Officer/ Organisation Involved	Link to Performance Management Framework (metrics)	Scrutiny's Role
Performance Management and Regulation/ Management of Change Regular Performance Reports to be Programmed End of Year Performance (including Compliments Comments and Complaints)	Q2 9 December 2021 2022 TBC	Relevant AD	Full Performance Management Framework suite of indicators.	To receive quarterly monitoring reports and undertake any further detailed work into particular outcomes if necessary.
Bank Top Masterplan	9 December 2021 Last considered 22 October 2020	Anthony Hewitt		To influence the Bank Top Masterplan and ensure the best outcomes for Darlington's residents and its economy.
Stronger Communities Fund 6 Month Review	Special MTFP 6 January 2022	Seth Pearson		To scrutinise and undertake any further work if necessary.
Restoration of Locomotion No 1 Replica	17 February 2022	Ian Thompson		To give Scrutiny Members the opportunity to consider prior to Cabinet.
Local Transport Plan	17 February 2022 Last considered 25 February 2021	Sue Dobson		To scrutinise and undertake any further work if necessary.

Topic	Timescale	Lead Officer/ Organisation Involved	Link to Performance Management Framework (metrics)	Scrutiny's Role
Arriva – Operational Issues	17 February 2022	Kim Purcell		To scrutinise and undertake any further work if necessary.
Public Sector Executive Group 6 Month Review	17 February 2022	Seth Pearson		To scrutinise and undertake any further work if necessary.
Hippodrome	7 April 2022 Last considered 22 April 2021	Ian Thompson		To scrutinise and undertake any further work if necessary.
Library Services To include digital offer	7 April 2022 Last considered 19 August 2021 (verbal update)	Ian Thompson		To scrutinise and undertake any further work if necessary.
Northgate Initiative	7 April 2022 Last considered 19 August 2021	Seth Pearson		To update Scrutiny Members and undertake any further work if necessary.
Tees Valley Combined Authority Transport Strategy (to include Bus Services in the Tees Valley)	Last considered 19 August 2021	Dave Winstanley/ Tom Bryant TVCA		To contribute to and influence the Strategy to ensure the best outcomes for residents.
Waste Management (to include Tees Valley Energy Recovery Facility)	Last considered 21 October 2021	Ian Thompson		To give Scrutiny Members the opportunity to consider prior to Cabinet.

Topic	Timescale	Lead Officer/ Organisation Involved	Link to Performance Management Framework (metrics)	Scrutiny's Role
<p>Rail Heritage Quarter– To include Head of Steam and 2025</p> <p>Review group also established</p>	<p>Last considered 21 October 2021</p>	<p>Ian Thompson</p>		<p>To contribute to the development of 'Experience Darlington' Strategy.</p>

REVIEW GROUP

Topic	Timescale	Lead Officer/ Organisation Involved	Link to PMF (metrics)	Scrutiny's Role
School Streets Initiative	Group met on 16 December 2020 and 14 January 2021 Report to Scrutiny on 25 February 2021 Meeting to be arranged			To enable Scrutiny members to understand the work to date, input their experience and their perspectives to inform the work going forward.
Management of Grass Verges	Group met on 9 April 2021 Update report to scrutiny 21 October 2021 17 February 2022			To assist development of a new operational policy in relation to the management of grass verges.

JOINT COMMITTEE WORKING – HEALTH AND HOUSING SCRUTINY COMMITTEE

Topic	Timescale	Lead Officer/ Organisation Involved	Link to PMF (metrics)	Scrutiny's Role
Drug and Alcohol Service Contract	Briefing on 13 July 2021 (Health and Housing Scrutiny Committee)	Ken Ross		To update Scrutiny Members undertake any further work if necessary.

ALL MEMBER BRIEFINGS

Topic	Timescale	Lead Officer/ Organisation Involved	Link to PMF (metrics)	Scrutiny's Role
Water Safety	All Members briefing 9 July 2021	Andrew Allison/Steve Owers, Teesdale and Weardale Search and Mountain Rescue		To update Members and undertake any further work if necessary.
CCTV	All Members briefing To be arranged early 2022	Ian Thompson/ Graham Hall		To update Members and undertake any further work if necessary.
Community Safety	All Members Briefing To be arranged early 2022	Ian Thompson		To update Members on Community Safety.
Environmental Health	All Members Briefing 19 November 2021	Carol Whelan/ Stephen Todd	ENV 002 ENV 006 ENV 009 ENV 021 ENV 022 ENV 023 REG 803	To gain an understanding of Environmental Health and current and future challenges.

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ARCHIVED ITEMS

Topic	Timescale	Lead Officer/ Organisation Involved	Link to Performance Management Framework (metrics)	Scrutiny's Role
Playing Pitch and Facilities Strategy	19 August 2021	Ian Thompson		To give Scrutiny Members the opportunity to consider prior to Cabinet.
Back Lanes To include dog fouling and fly tipping	All Members Briefing held on 8 October 2020 Last considered 10 December 2020	Ian Thompson		To update Scrutiny Members and undertake any further work if necessary
Indoor /Outdoor Market	Last considered 22 April 2021	MAM/Mark Ladyman		To update Scrutiny on the development of the Indoor/Outdoor Market.

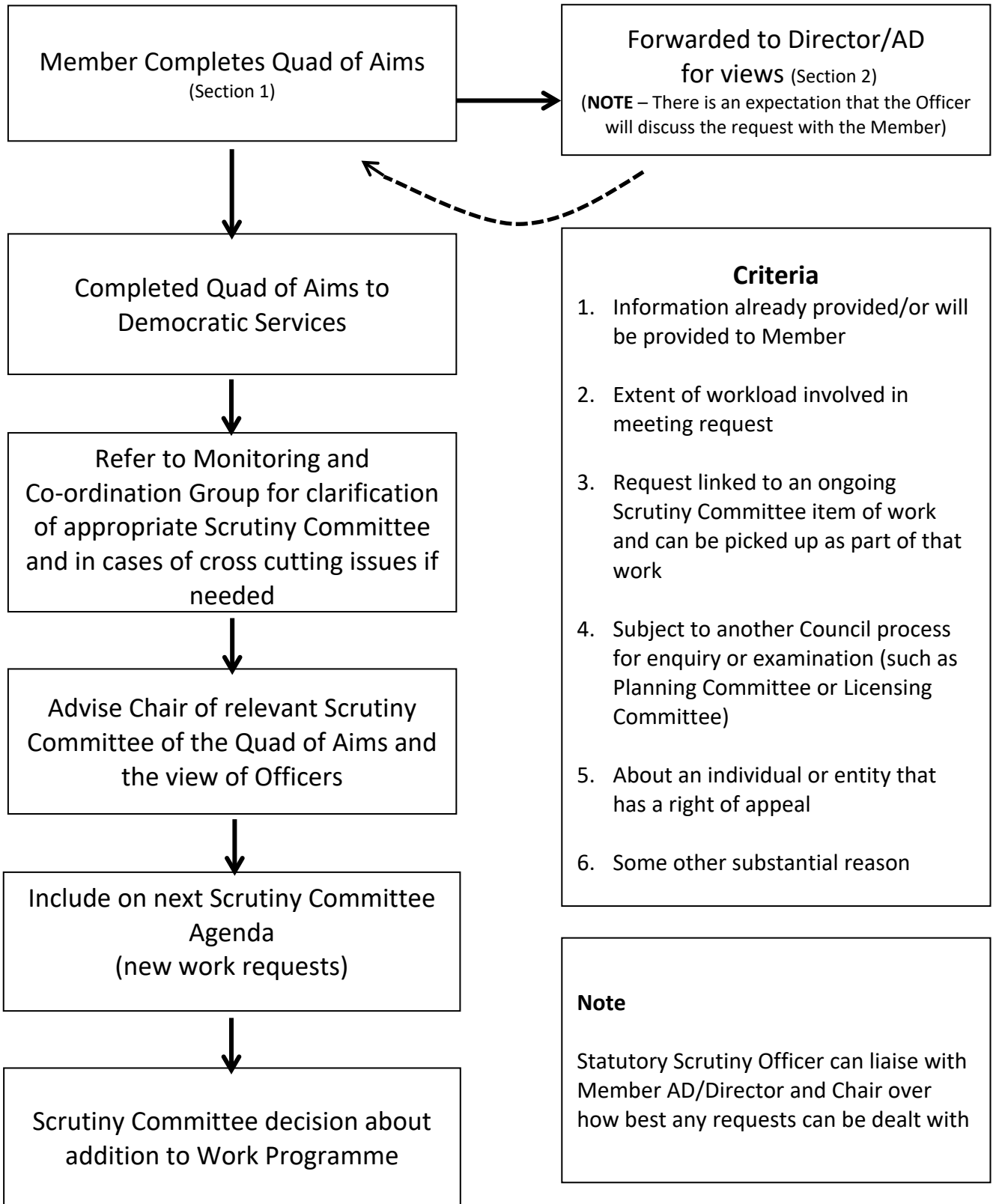
Performance Indicators

DBC Number:	Definition:
CUL 037	Number of shows held at the Hippodrome
CUL 038	Number of individual attendances at theatre shows
CUL 070	Reservations - where an item is reserved from stock or from another library and is supplied within 7 days, shown as a %
CUL 071	Number of visits to the Head of Steam
CUL 078	% of ticket sales for the Hippodrome
CUL 079	% of ticket sales for the Hullabaloo
CUL 100	Number of items borrowed
CUL 101	Physical Stock borrowed from Darlington Library
CUL 102	Physical Stock borrowed from Cockerton Library
CUL 103	Number of physical visits to Darlington Library
CUL 104	Number of physical visits to Cockerton Library
CUL 105	Number of group engagements
CUL 106	Number of group engagements at Darlington Library
CUL 107	Number of group engagements at Cockerton Library
CUL 108	Number of educational interactions
CUL 109	Number of enquires directed to the Centre for Local Studies
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month
ENV 006	Total number of fly-tips reported

ENV 006a	Total number of large fly-tips reported
ENV006b	Total number of small fly-tips reported
ENV 009	% household waste that is collected that is either reused, recycled or composted
ENV 021	% of small fly tips removed within target time
ENV 022	% of large fly tips removed within target time
ENV 023	Number of prosecutions for fly-tipping
ENV 024	Land Audit Management System - Litter Score
REG 803	Trading Standards : Percentage of high risk inspections carried out
TCP 101	Bus punctuality - percentage of non-frequent bus services running on time
TCP 200	Percentage of principal roads where maintenance should be considered (A class)
TCP 202	Percentage of non principal roads where maintenance should be considered (B and C class)
TCP 203	Percentage of unclassified roads where maintenance should be considered
TCP 600	Number of people killed or seriously injured in road traffic accidents
TCP 601	Number of people slightly injured in road traffic accidents
TCP 602	Number of children killed or seriously injured in road traffic accidents
TCP 603	Number of children slightly injured in road traffic accidents
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)

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**PROCESS FOR ADDING AN ITEM TO SCRUTINY COMMITTEE'S
PREVIOUSLY APPROVED WORK PROGRAMME**



PLEASE RETURN TO DEMOCRATIC SERVICES

QUAD OF AIMS (MEMBERS' REQUEST FOR ITEM TO BE CONSIDERED BY SCRUTINY)

SECTION 1 TO BE COMPLETED BY MEMBERS

NOTE – This document should only be completed if there is a clearly defined and significant outcome from any potential further work. This document should **not** be completed as a request for or understanding of information.

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REASON FOR REQUEST?	RESOURCE (WHAT OFFICER SUPPORT WOULD YOU REQUIRE?)
PROCESS (HOW CAN SCRUTINY ACHIEVE THE ANTICIPATED OUTCOME?)	HOW WILL THE OUTCOME MAKE A DIFFERENCE?

Signed Councillor

Date

SECTION 2 TO BE COMPLETED BY DIRECTORS/ASSISTANT DIRECTORS
(NOTE – There is an expectation that Officers will discuss the request with the Member)

	Criteria
1. (a) Is the information available elsewhere? Yes No If yes, please indicate where the information can be found (attach if possible and return with this document to Democratic Services)	1. Information already provided/or will be provided to Member
(b) Have you already provided the information to the Member or will you shortly be doing so?	2. Extent of workload involved in meeting request
2. If the request is included in the Scrutiny Committee work programme what are the likely workload implications for you/your staff?	3. Request linked to an ongoing Scrutiny Committee item of work and can be picked up as part of that work
3. Can the request be included in an ongoing Scrutiny Committee item of work and picked up as part of that?	4. Subject to another Council process for enquiry or examination (such as Planning Committee or Licensing Committee)
4. Is there another Council process for enquiry or examination about the matter currently underway?	5. About an individual or entity that has a right of appeal
5. Has the individual or entity some other right of appeal?	6. Some other substantial reason
6. Is there any substantial reason (other than the above) why you feel it should not be included on the work programme?	

Signed **Position** **Date**

PLEASE RETURN TO DEMOCRATIC SERVICES

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**DARLINGTON BOROUGH COUNCIL
FORWARD PLAN**



DARLINGTON

Borough Council

**FORWARD PLAN
FOR THE PERIOD: 1 DECEMBER 2021 - 30 APRIL 2022**

Title	Decision Maker and Date
Review of Outcome of Complaints Made to Ombudsman	Cabinet 7 Dec 2021
Housing Revenue Account - Medium Term Financial Plan 2022/23 to 2025/26	Cabinet 7 Dec 2021
Mid-Year Prudential Indicators and Treasury Management 2020/21	Council 27 Jan 2022 Cabinet 7 Dec 2021
Medium Term Financial Plan 2022/23 to 2025/26	Cabinet 7 Dec 2021
The Care Leaver Covenant	Cabinet 7 Dec 2021
Council Plan Performance Report 2021/22 – Quarters 1 and 2	Cabinet 11 Jan 2022
Customer Services and Digital Strategy 2021/24	Cabinet 11 Jan 2022
Feethams House - European Regional Development Fund	Cabinet 11 Jan 2022
Land at Sparrowhall Drive	Cabinet 11 Jan 2022
Levelling Up Darlington	Cabinet 11 Jan 2022
Maintained Schools Capital Programme - Summer 2022	Cabinet 11 Jan 2022
Rail Heritage Quarter Update	Council 27 Jan 2022 Cabinet 11 Jan 2022
Schedule of Transactions - January	Cabinet 11 Jan 2022
Youth Unemployment	Cabinet 11 Jan 2022
Annual Audit Letter 2020/21	Cabinet 8 Feb 2022
Calendar of Council and Committee Meetings 2022/23	Cabinet 8 Feb 2022
Housing Revenue Account 2022/23	Council 17 Feb 2022 Cabinet 8 Feb 2022
Local Plan Adoption	Council 17 Feb 2022 Cabinet 8 Feb 2022

**DARLINGTON BOROUGH COUNCIL
FORWARD PLAN**

Medium Term Financial Plan 2022/23 to 2025/26	Council 17 Feb 2022 Cabinet 8 Feb 2022
Project Position Statement and Capital Programme Monitoring - Quarter 3	Cabinet 8 Feb 2022
Proposed Waiting Restrictions on Woodland Road, Outram Street and Duke Street	Cabinet 8 Feb 2022
Prudential Indicators and Treasury Management Strategy	Council 17 Feb 2022 Cabinet 8 Feb 2022
Revenue Budget Monitoring - Quarter 3	Cabinet 8 Feb 2022
Supplementary Planning Guidance (SPD) Design Code - Burtree Garden Village	Council 12 May 2022 Cabinet 8 Feb 2022
Local Transport Plan	Cabinet 8 Mar 2022
Regulatory Investigatory Powers Act (RIPA)	Cabinet 8 Mar 2022
Restoration of Locomotion No 1 Replica	Cabinet 8 Mar 2022
Tees Valley Energy Recovery Facility	Cabinet 8 Mar 2022
Annual Procurement Plan 2022/23	Cabinet 5 Apr 2022